

Przemysław Życiński

Certified Requirements Engineer with a technical background



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Experience

Mar 2020 - present **Analyst** (for Roche) – Sii Poland, Remote

- requirements gathering, impact analysis
- Change Requests estimates, User Stories / Acceptance Criteria specification
- cooperation with UX designers and researchers (mobile first approach)
- backlog management, sprint planning
- User Acceptance Testing preparation / performing
- training of business stakeholders and technical support teams
- Automated test scenarios preparation
- Dev and QA support
- facilitation of affiliates onboarding process
- data analysis, preparation and taxonomy harmonization with integrated solutions
- Tableau reporting
- Google Analytics setup
- API integrations
- business process documentation
- documentation maintenance

Projects:

2022-2024 – Enhancements and worldwide deployments of corporate compliance guidance app (fair market value calculator, affiliate guidance)
2021-2023 – Enhancements of external interaction partners interactions management / grant/sponsorship/donations solutions
2020-2021 – Upgrades of a personal competency development solution
2020 – Decommission of a drug side effects portal.
2020 – Enhancements of a workflow based metrics gathering solution

Skills: Cooperation · English · Data Analysis · Analytical Skills · Scrum · Communication · Systems Analysis · Jira · Documentation · Business Analysis

Oct 2017 - Feb 2020 **Application Support Specialist** (for Roche) – Sii Poland, Remote

Technical support of applications:

- publication tools
- competency development
- workflow based metrics gathering
- drug side effects portal

Skills: English · Application Support · Confluence · Jira · ServiceNow

Sep 2015 - Sep 2017 **IT Specialist** – Promison Sp. z o.o., Kielce, Świętokrzyskie, Poland

Ongoing technical support in the Windows / ActiveDirectory / Exchange / Hyper-V / Azure / VMware environment, installations and configurations of

test and production servers (Debian/Ubuntu/CentOS, Windows Server), hardware configurations and software for the programming department, configuring network services (Nagios, ServiceDeskPlus, Teampass), Keeping a current inventory of equipment.

Skills: Hyper-V · Microsoft Azure

Sep 2013 –
Feb 2015

IT Specialist – NEXTERIO sp. z o.o., Kielce, Świętokrzyskie, Poland
- continuous monitoring of system operation and problem solving
- implementation and administration of Debian, CentOS, Windows Server, Exchange, PostgreSQL/pgPool2, WiFi CaptivePortal, Nagios
- Cisco hardware configuration
- hardware modernization of servers and client stations (Cisco/HP)
- configuration of Windows 7/8 end stations
- modernization of server room infrastructure during operation of production systems
- documentation and reporting

Skills: Debian · Microsoft Exchange · Ubiquiti · PostgreSQL · Windows Server · VMWare ESXi · Catalyst Switches · HP Proliant · Nagios Core · CentOS · Active Directory

Oct 2009 –
Jun 2013

Helpdesk Technician – CCIG Group, Kielce, Świętokrzyskie, Poland
Building of the 300 seat call center.
Incident response and ongoing technical support.
Technical infrastructure supervision.
Equipment inventory.
Analysis of reports submitted from 1st Line Support
Problems diagnosis and solving, cooperation with IT VOIP, IT Network, DEV.

Feb 2008 –
Jan 2009

IT Specialist – Ad Astra Polska sp. z o. o., Kielce, Świętokrzyskie, Poland
Configuration of network servers (Debian, FreeBSD, Trixbox), workstations (Ubuntu) and office stations (Windows XP) and computer network.
Supervision of the company's IT infrastructure (Call Center ~70 stations + branch and small office).
Introducing standards and new functionalities.
Incident response.

Skills: Debian · PXE · Computer Hardware · FreeBSD · Ubuntu · Asterisk (PBX) · Windows XP · Network Hardware

Certificates

Jan, 2024 Certified Professional for Requirements Engineering,
IREB Credential ID 01271/CPREFL/2024

Education

2010 Engineer's Degree, Computer Science, Kielce University of Technology